

Better Living Supported by MAS 90



Heritage Park Retirement Communities, LLC and its family of businesses – Heritage Home Health, Inc. and American Eldercare, Inc, provides healthcare services for the elderly, the physically or mentally disabled and those recovering from surgery, illness or injury.

Through its network of employees, including Registered Nurses, Licensed Practical Nurses, Physical Therapists, Occupational Therapists, Medical Social Workers and Home Health Aides, Heritage provides a wide array of services to meet the needs of its clients throughout South Florida.

The Heritage family of businesses is accredited by the Joint Commission on Accreditation of Health Care Organizations.

Client

Heritage Park Retirement Communities
Delray Beach, Florida

www.heritageparkfla.com
www.heritagehomehealth.com
www.americaneldercare.com

Company Profile

Heritage Park Retirement Communities are part of a family of businesses which provides full service independent, assisted living, short-term rehabilitation and home health care services.

Challenges

Heritage Park Retirement Communities needed an efficient and integrated accounting system to support its growing number of Medicare patients. The manual and paper-intensive processes used by the company required duplicate data entry and was often filled with errors.

Solution

Connexia implemented an integrated MAS 90 solution for Heritage. This solution streamlined the company's accounting process by eliminating manual data entry and allowing the company to import data directly from its databases into its in-house accounting software. MAS 90 provided the company with powerful accounting modules and real-time financial data, giving the company more control over its accounting process.

Key Benefits

- Eliminate duplicate data entry
- Reduce costly errors
- Quicker turn-around on provider payments and reimbursements
- Easier access to accounting and productivity reports

Challenge

Heritage Park employs full-time and part-time healthcare staff for per-visit patient assignments. The company utilized a paper-intensive and duplicate data entry accounting process. The healthcare employees would input their time worked and medication administered to patients into a database system on a daily basis. The company's accounting staff would then print out this data and manually re-enter the information into an existing accounting software program.

After becoming a Medicare Certified Provider, Heritage's roster of registered patients jumped from 300 to 2,000. Entering data on this large number of patients was overwhelming for the company's accounting staff. In response, Heritage increased its accounting staff from 3 to 15 employees. Regardless of the increase in staff, the company's manual data entry system was not only time-consuming and error prone, it prevented timely access to vital financial information. Heritage needed an automated and integrated accounting system that could streamline its accounting process.

Solution

Connexia Consulting, LLC implemented a MAS 90 integrated accounting solution for Heritage. During the implementation, Connexia discovered several critical errors in Heritage's database systems which were reconciled before implementation. The MAS 90 solution provided real-time financial data by allowing the company to download information from the existing healthcare staff database directly into the new accounting software system without any printouts. The dual data entry system was eliminated which reduced costly errors. Heritage now has instant access to accurate accounting information for better budgeting and financial reports.

Key Benefits

As a result of the automated accounting processes provided by MAS 90, Heritage has achieved quicker turnaround on provider payments and reimbursements. The staff is more productive because time was no longer wasted on duplicate entries. Overall, Heritage now has the tools for better accounting management that will support the organization as it continues to grow.

"I was very impressed with Connexia's knowledge of accounting. The system they implemented for us delivers the right accounting tools and technology that I need to effectively manage the financial affairs of our business."

Robin Myrick

Vice-President of Finance

Heritage Park Retirement Communities, LLC

Connexia Consulting LLC provides results-oriented technology solutions that enable small and mid-sized businesses to operate more efficiently. Connexia is an authorized business partner of the foremost providers of accounting software including

- **Best Software**
- **Microsoft**
- **Intuit**
- **Ascent**

Connexia has helped clients in a variety of industries to increase productivity, achieve greater profitability and enhance operational efficiency.

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